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TERMS OF DELIVERY AND SALE

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Applicability	These terms apply to the delivery of clay and other substrates ingredients.
Incoming Inspection	If the parties agree on a special inspection of the clay or other substrate ingredients, the following shall apply: the analysis shall be conducted at an accredited laboratory agreed upon by the parties. The sample shall be analysed promptly, and the analysis report shall be shared with both parties.
Claims	In case of a complaint or claim, the seller must be notified immediately orally, followed by written confirmation. The Supplier's liability for any defect or deficiency in the delivered ingredient shall be strictly limited to the net invoiced value of the specific ingredient. The Supplier shall not be liable for any damages or losses arising from the use of the ingredient in substrate mixtures or growing media, including but not limited to loss of end product, reduced cultivation efficiency, yield losses, or other economic consequential damages. It is the Customer's responsibility to test and verify the suitability of the ingredient for its intended application before full-scale use.
Product Returns	No products are returnable.
Order Cancellation	In the case of cancellation or termination of a confirmed order for a product manufactured or procured specifically on customer request, the buyer will be charged for costs incurred by Bara Mineraler related to procurement, production, or initiated production.
Transport	All deliveries are made according to the delivery method stated in the order confirmation. The buyer is responsible for ensuring that roads and unloading areas are paved and accessible. Waiting time for the carrier to begin or complete unloading will be charged to the customer, depending on the carrier and vehicle type. Contact Bara Mineraler for more information.
Pallets	Pallets are not returnable.
Force Majeure	Bara Mineraler has the right to extend delivery times in the event of operational disruptions caused by gas shortages, strikes, supply chain disruptions, war, natural disasters, epidemics, pandemics, or other circumstances beyond Bara Mineraler's control.

